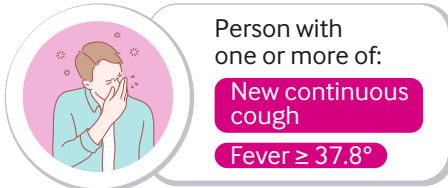

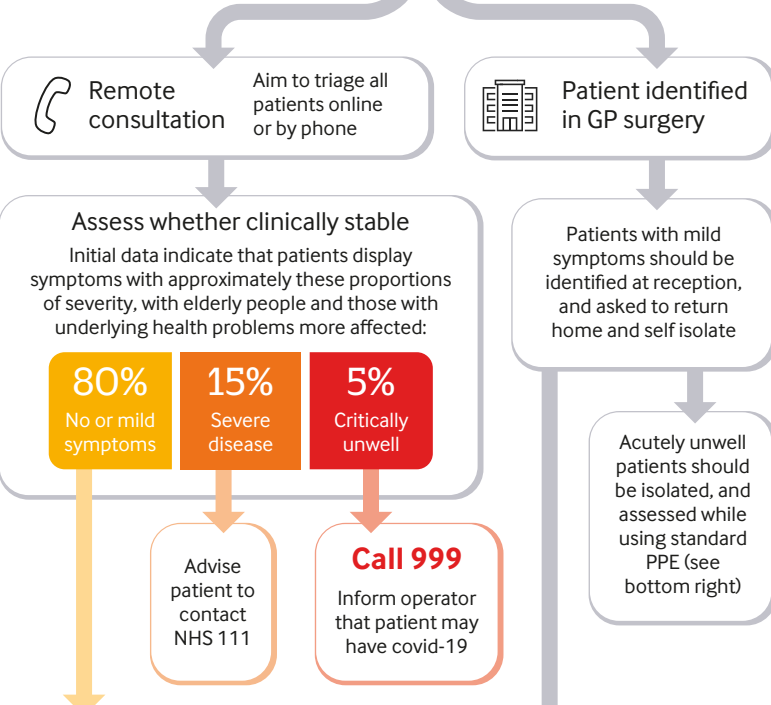


This graphic is based on guidance from Public Health England and Health Protection Scotland to prepare primary care practices in the UK. It has been updated to reflect new UK government advice to the public announced on 16 March 2020



 **Patients requiring hospitalisation**  
Suspect covid-19 in any seriously ill patients with influenza-like illness, ARDS\*, or pneumonia



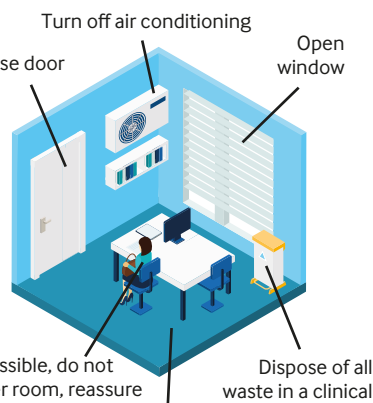
**Preparing the GP surgery in advance**

Advise patients with a cough or fever to avoid attending in person, via:

- Reception staff
- Automated phone systems
- Prominent posters
- SMS message systems
- Warning notice on online booking systems

**Isolation room**

- Located away from waiting areas and other consultation rooms
- Without carpeted floors or soft furnishing
- Close to separate toilet facility



Turn off air conditioning

Close door

Open window

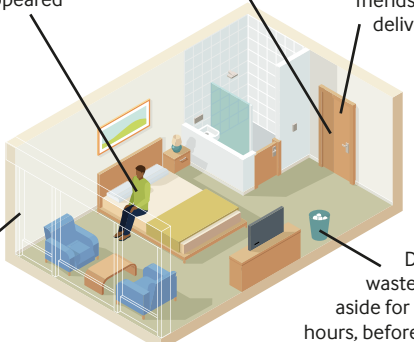
Dispose of all waste in a clinical waste bag

If possible, do not enter room, reassure and update patient by telephone

Clean and disinfect hard surfaces and reusable care equipment after patient leaves. Cleaners should wear personal protective equipment.

**Self isolation**

Patients do not need to contact NHS 111 to go into self-isolation. If symptoms worsen during home isolation or are no better after 7 days, they should contact NHS 111 online. For a medical emergency, they should dial 999



Do not invite visitors

Groceries or medication should be dropped off on the doorstep by friends, family, or delivery drivers

Double bag waste and put it aside for at least 72 hours, before putting it in usual household waste bin


Anyone displaying coronavirus symptoms should stay at home for 7 days from when the symptoms first appeared

If anyone displaying coronavirus symptoms lives with others, all asymptomatic members of the household should stay at home for 14 days

Choose a well ventilated room, and keep away from other household members not displaying symptoms

UK government advice on self isolation is available at: <http://bit.ly/ukgovisol>

**Personal protective equipment (PPE) in primary care**



Standard surgical mask

Gloves

Apron

If contact with patient is unavoidable, and for cleaning the isolation room afterwards, use standard PPE

Dispose of PPE as clinical waste after use

\* ARDS = acute respiratory distress syndrome

